



the schwartz center  
FOR COMPASSIONATE HEALTHCARE

# Case or Topic? What to Discuss at Schwartz Rounds® & How to Decide

An Office Hours  
Webinar

*April 25, 2019*

# Today's Agenda

- Welcome
- Choosing a Case or Topic for Schwartz Rounds
- Your Questions & Comments

# Your Hosts Today



Stephanie Adler Yuan, MS  
Director of Training & Education  
The Schwartz Center for Compassionate Healthcare

Kathy Scopin, BSN, PHN, RN  
Member Experience Advisor  
The Schwartz Center for Compassionate Healthcare

POLL



**What's the difference?**

**Why choose one or the other?**

# A “good” SR topic or case...

- Is emotionally resonant
- Involves multiple disciplines/perspectives
- Shines a light on an issue or experience that’s not often discussed
- Inspires participants to share their own experiences
- Highlights instances of compassionate care and/or barriers to providing compassionate care

# Strategies for Identifying Topics & Cases

- Rotate through departments
  - Highlight areas of relevant institutional focus
  - Link topics to current events or holidays
  - Consider “annual” Rounds topics
  - Highlight contributions from allied health and support staff
  - Consider cases with outside involvement
- *Seek out uplifting topics as well as challenging ones.*

# Sources of Topics & Cases

- Planning Committee member outreach
- Schwartz Rounds evaluation forms
- Schwartz Center Member Community Website
- Department chiefs/chairs
- Ethics Committee
- Chaplains, case managers, patient experience, PFAC
- Suggestion “box” on intranet or notice boards

# “Universal” Topics

- *The patient I’ll never forget*
- *Caring for a colleague*
- *My first code*
- *It’s okay to cry*
- *When everything you’ve got isn’t enough*

# Some More Ideas

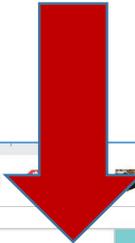
- How the opioid crisis affects us
- When we care too much
- Work and life: Trying to juggle it all
- Family ties: Working with challenging families
- The power of apology

**Please share!**  
**Tell us about your favorite**  
**Schwartz Rounds cases and**  
**topics.**



# Tools & Resources for Your Team

# Our Online Member Community



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## Member Community

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Welcome to the Schwartz Center Healthcare Member Community where you can find news and resources on member benefits, educational programs, continuing education opportunities and events that support clinician well-being, enhance the quality of care and enable better outcomes and create a more positive and rewarding experience for all members of the care team, patients and families.

**Most Popular Pages**

1. Member Benefits
2. Facilitation Video Modules

# Member Tools & Resources

- For your team:
  - Ideas for Enhancing Your Program> Schwartz Rounds Topic Ideas
- Schwartz Center Facilitation Workshops

*& Your Friendly Member Advisors:*

Kathy Scopin: [kscopin@theschwartzcenter.org](mailto:kscopin@theschwartzcenter.org)

Stephanie Adler Yuan:

[sadleryuan@theschwartzcenter.org](mailto:sadleryuan@theschwartzcenter.org)

# Member Tools & Resources



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## Member Community

MEMBERSHIP

SCHWARTZ ROUNDS®

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INNOVATION

MATERIALS

### Schwartz Rounds®

Benefits of the Schwartz Rounds Program

Starting the Schwartz Rounds Program

Selecting Your Schwartz Rounds Team

Selecting and Preparing Your Panel

Planning Your Program

### Schwartz Rounds Topic Ideas

Home » Schwartz Rounds® » Ideas for Enhancing Your Program » Schwartz Rounds Topic Ideas

Whether you are looking for inspiration or for topics that have been successful at other member organizations, here is a searchable list to get you started:

#### Category Filter:

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> Abuse (7)                 | <input type="checkbox"/> Caregiver as patient (5)          | <input type="checkbox"/> Caregiver roles (2)              | <input type="checkbox"/> Caregiver: self-care (35) |
| <input type="checkbox"/> Challenging Patients (16) | <input type="checkbox"/> Communicating with colleagues (5) | <input type="checkbox"/> Communicating with Patients (32) | <input type="checkbox"/> Compassionate Care (57)   |
| <input type="checkbox"/> Cultural (23)             | <input type="checkbox"/> Disaster specific (4)             | <input type="checkbox"/> Disease specific (44)            | <input type="checkbox"/> DNR (8)                   |
| <input type="checkbox"/> Elders (6)                | <input type="checkbox"/> End of life (49)                  | <input type="checkbox"/> Errors (10)                      | <input type="checkbox"/> Ethics (36)               |
| <input type="checkbox"/> Family (25)               | <input type="checkbox"/> Organ donations (4)               | <input type="checkbox"/> Pain (7)                         | <input type="checkbox"/> Patient Narratives (10)   |

Use the **Questions** pane on your screen to ask questions or share comments.



**Before we go...**



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8-10 September 2019 | Boston, MA

# COMPASSION IN ACTION

## HEALTHCARE CONFERENCE

[compassioninactionconference.org](http://compassioninactionconference.org)



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# Show us your Schwartz Rounds.

Email: [rounds@theschwartzcenter.org](mailto:rounds@theschwartzcenter.org)  
Or call: 617-294-9156



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Thank you

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