



the schwartz center
FOR COMPASSIONATE HEALTHCARE

The MEA Is In: Answers to Your Questions About Schwartz Rounds

An Office Hours
Webinar

May 9, 2019

Our Agenda

- Welcome
- The MEA Is In: The Floor Is Yours
- Tools & Resources for Your Team
- Further Questions & Comments

Your Hosts Today



Stephanie Adler Yuan, MS
Director of Training & Education
The Schwartz Center for Compassionate Healthcare

Kathy Scopin, BSN, PHN, RN
Member Experience Advisor
The Schwartz Center for Compassionate Healthcare

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Planning

What's your “elevator speech” for educating leaders and non-clinical staff about Schwartz Center Rounds?

How can we sustain momentum for our Planning Committee?

Your Questions

What are the best ways to distribute and use Schwartz Rounds evaluation forms?

What are some topic ideas for Schwartz Rounds?

Attendance & Participation

**When is the best time of
day/week for
Schwartz Rounds?**

**Is moving the Rounds time
from month to month
advisable?**

Your Questions

Often we have an excellent case but nurses can't join the panel because they're busy caring for patients. We even lost two panelists at one Rounds because the hospital census was very high.

What can we do?

Your Questions

Our facility has wonderful physician involvement. But I'm concerned that that we often don't have diverse enough panels.

What can we do?

How can I get the foot soldiers who need it most to Schwartz Rounds?

Has anyone tried bringing Schwartz Rounds to a unit meeting setting?

Facilitation

How can I foster comfortable participation in Schwartz Rounds discussions given all the different “levels” in the room?

Your Questions

What do I do when nobody wants to talk?

Do you ever have prepared questions for panel in case group discussion is quiet?

Your Questions

Do you ever provide a small educational component to Schwartz Rounds – such as how to have end of life discussions with patients, or resources for support for staff?

What are some facilitation tips?

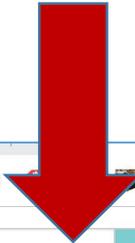
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Tools & Resources for Your Team

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Most Popular Pages

1. Member Benefits
2. Facilitation Video Modules

And of course...

Your Friendly Member Advisors:

Kathy Scopin:

kscopin@theschwartzcenter.org

Stephanie Adler Yuan:

sadleryuan@theschwartzcenter.org

Use the **Questions** pane on your screen to ask questions or share comments.



Before we go...



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8-10 September 2019 | Boston, MA

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