



April 2016

Issue #39

### Harvard Medical School Continuing Education Course



Join us for the inaugural session of “**Compassion in Practice: Achieving Better Outcomes by Maximizing Communication, Relationships and Resilience**” on Oct. 28-29, 2016 in Boston. This continuing education course features internationally recognized faculty in disciplines spanning neuroscience to clinical education and is designed for physicians, nurses, health care professionals and educators who wish to enhance their communication skills, optimize professional relationships and ability to work in teams, while improving their efficiency and

enjoyment of clinical practice.

The first 100 enrollees will be offered a \$100 discount off the registration fee. To keep class sizes small and interactive, the total enrollment is capped at 200 participants. [Register today](#)

### Remaining Resilient on the Front Lines of Care



Our April 28 thought leadership convening, moderated by STAT’s **Gideon Gil**, will explore how health care professionals can develop and sustain resiliency in the face of trauma and emotional suffering. Experts from the front lines of care will discuss their experiences and lessons learned in the aftermath of national tragedy and systemic adversity. [Register now](#) | [Learn about sponsorship opportunities](#)

### Save the Dates!

#### **Compassion in Action Webinar**

**Tuesday, April 19, 2016**  
4:30-5:30 PM ET

“Active Listening: Lost Art or Learnable Skill?”

**REGISTER NOW**

#### **Regional Meetings and Facilitation Workshops**

View the [dates and details](#) for our 2016 sessions

**REGISTER NOW**

*Schwartz Center members only*

#### **Compassion in Action Symposium Series: Boston**

“Remaining Resilient on the Front Lines of Care”

**Thursday, April 28, 2016**  
7:30-10:00 AM ET

Ropes & Gray LLP  
800 Boylston St.  
Boston, MA

**REGISTER NOW**

#### **Celebration of Women**

## Celebration of Women in Healthcare



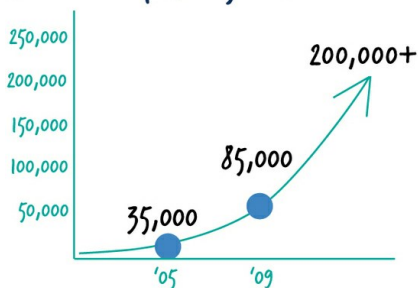
On May 25, our 14th Annual Celebration of Women in Healthcare will feature keynote speaker **Margaret A. McKenna**, President of Suffolk University. Margaret will share her personal and professional experiences as a woman leader in the community. Nearly 400 women leaders from all segments of health care attend this event, which recognizes women for the key roles they play in our health care system. [Register now](#) | [Learn about sponsorship opportunities](#)

## In Memoriam: Sally Mack

We are deeply saddened to share the news that **Sally Mack** passed away on March 24, 2016. Sally played an integral role in starting the Schwartz Center Rounds® program and informally training new facilitators around the country. Known to many as an exceptional and empathic social worker, Sally became the first facilitator for the Schwartz Center Rounds at the MGH Cancer Center, which, in 1997, was the first organization to ever conduct the Rounds. Relationships were what mattered most to Sally and she always listened with full attention and curiosity, offering insight without judgment, and with genuine care and compassion. [Read Sally's obituary](#)

## Support the National Spread of the Schwartz Center

### Number of Caregivers Reached



We are excited to share that the Schwartz Center membership community is growing and that we now have more than 400 health care organizations who are members. Philanthropy underwrites 83% of [membership](#) expenses. Help us spread our programs across the country and reach even more

caregivers by [making a gift today](#).

## A Caregiver Story: When We Include, We Connect



For **Nancy Searl**, bringing people together is what brings meaning to her work. At Holland Bloorview Kids Rehabilitation Hospital in Canada, Searl is part of the team that realized the important need to facilitate communication among and between professional practices, so a collaborative practice service was established for practitioners to learn about each other's approaches. [Learn more](#) about how they approach compassionate, collaborative care.

## March's Top Facebook Posts



## in Healthcare

**Wednesday, May 25, 2016**

5:00-7:30 PM ET

Tufts Health Plan  
705 Mount Auburn St.  
Watertown, MA

[REGISTER NOW](#)

## Boston Thought Leadership Breakfast

**Friday, Oct. 14, 2016**

7:30-10:00 AM ET

Mandarin Oriental Hotel  
776 Boylston St.  
Boston, MA

*Details to come*

## Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Tuesday, Nov. 15, 2016**

Boston Convention & Exhibition Center  
415 Summer St.  
Boston, MA

*Details to come*

## Join Our Team!

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- Membership Sales Associate
- Staff Accountant
- Communications Intern - Fall 2016
- Development Intern - Fall 2016

[Learn more](#) about these opportunities!

## Your Gift Counts

Help support our programs in compassionate health care!

[DONATE](#)

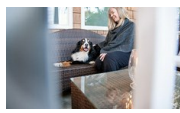
## Connect With Us



## We Want Your Feedback

Help support our programs in compassionate health care!

[EMAIL US](#)



Here are the top three Facebook posts that resonated most with our followers last month:

1. [When I think about leaving medicine, it's the people who make me stay](#)
2. [Together, we're leading the movement to bring compassion to every patient-caregiver interaction](#)
3. [5 reasons compassion is a competitive advantage](#)

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