

August 2017 Issue #55

National Scorecard on Compassion Released



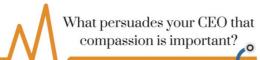
Through support from the Arthur Vining Davis Foundations, we've released initial results from a national poll of clinicians and patients on the state of compassionate care delivery. As a follow-up to our original national survey conducted in 2010, the new data suggests that the healthcare system has been making some progress in moving towards more patient-centered care, but still faces critical challenges, especially from the perspective of physicians and nurses.

Learn More

Key Takeaways from our Inaugural Conference

We've posted some highlights from the World Café collaboration sessions at our <u>Compassion in Action Healthcare Conference</u>. These sessions focused on brainstorming ideas about compassionate leadership.







Save the Dates!

Facilitation Workshops

Tuesday, Oct. 17, 2017 New Haven, CT

View the <u>details</u> for our 2017 session

<u>Schwartz Center healthcare</u> <u>members</u> only

REGISTER NOW

Interprofessional Continuing Education Course

Sunday - Monday Oct. 29-30, 2017

Westin Copley Place 10 Huntington Ave. Boston, MA

REGISTER NOW

22nd Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Thursday, Nov. 16, 2017

Boston Convention and Exhibition Center 415 Summer St. Boston, MA

REGISTER NOW

Join Our Team!



External Factors

Internal Factors

- · Rankings/endorsement
- Competition for patients
- · Requirements through
- Public transparency of
- Champions across the organization, leadership
- · Patient experience
- Workforce performance
- Organizational performance on quality

View the Graphics

Interprofessional Continuing Education Course



If you are looking to deepen your skills in compassion education and delivery of care, check out the second offering of our interprofessional continuing education course, Compassion in Practice: Achieving Better Outcomes by Maximizing Communication, Relationships and Resilience held Oct. 29-30, 2017 in Boston, MA.

This course is offered through Harvard Medical School in partnership with the Arnold P. Gold Foundation, the Carl J. Shapiro Institute for Education and Research at Beth Israel Deaconess Medical Center, the Center for Mindfulness and Compassion at Cambridge Health Alliance, and the Institute for Patient Care at Massachusetts General Hospital.

Learn More & Register

Profiles in Compassion: Dr. Ritu Trivedi-Purohit



inner strength and drive to be well" inspired her to focus on making the lives of those impacted by cancer more manageable. This led her to create her company, thriveosity, whose goal is to help fill the gaps in cancer care to meet patients' medical,

emotional needs.

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- · Senior Director of Development
- Senior Accountant
- Director of Programs and Partnerships
- Executive Assistant
- Development and Events Intern - Fall 2017

Learn more about these opportunities!

Your Gift Counts

Help support our programs in compassionate healthcare!

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Read Dr. Trivedi-Purohit's Story

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