



Touchpoints

July 2019

Conference Schedule Now Available!



The [schedule](#) of sessions, panels and speakers is now available for the [2019 Compassion in Action Healthcare Conference](#), taking place in Boston, September 8-10 at the Westin Boston Waterfront. The conference provides a unique opportunity to connect with colleagues from around the globe and learn about cutting-edge programs, strategies and tools to create and sustain cultures of compassion. Check out the full array of immersive sessions and panels that will leave you inspired, equipped with knowledge and skills and supported by new partners. [Join us in September!](#)

[See Conference Schedule](#)

Presented in Partnership With



Featured Speakers, Sessions and Panels

This year's conference will feature dozens of speakers and panelists from organizations around the world who will share their experiences and expertise. Here's a sample:

Building the Evidence Base for Compassion: Measuring the Impact of Schwartz Rounds® and Beyond

Monday, Sept. 9, 11:15 am - 12:30 pm

Anyone who has attended [Schwartz Rounds](#) has experienced the ways in which these interprofessional conversations foster community and understanding. But how can we measure the value of compassion and the impact of Schwartz Rounds? During this session, participants will hear research data about the outcomes of Schwartz Rounds and explore evidence that compassion effects meaningful organizational change. Join a discussion about building the evidence base for compassion's impact on patients, healthcare professionals and staff, and healthcare organizations.

Panelists for this session are:



Beth A. Lown, MD
Chief Medical Officer, The Schwartz Center for Compassionate Healthcare



Jill Maben OBE, PhD, MSc, BA (Hons), RN, PGCE
Professor of Health Services Research and Nursing, University of Surrey, UK



Colleen Manning, MA
Director of Research, Goodman Research Group



Steve Trzeciak, MD, MPH
Chief of Medicine, Cooper University Healthcare

[See the Full Conference Schedule](#)

It's Not Too Late to Catch July's Compassion in Action Webinar, "What's Trust Got to Do with Compassion?"



Did you know you can view previously presented and recorded [Compassion in Action Webinars](#) on the Schwartz Center website? Our [Past Compassion in Action Webinars page](#) contains dozens of archived webinars on a variety of compassion in healthcare topics. You can now view the latest, [What's Trust Got to Do with Compassion?](#), presented by

Daniel Wolfson, EVP & COO of the American Board of Internal Medicine (ABIM) Foundation.

[See Webinars](#)

Last Month's Top Facebook Posts



Here are the top [Facebook](#) posts that resonated most with our followers in June.

- [Compassion is to look beyond your own pain, to see the pain of others. – Yasmin Mogahed](#)
- [Quartz at Work reports on the impact of Schwartz Rounds on the very human fight against burnout.](#)
- [One California woman reflects on the small acts of compassion she has received as she battles chronic illness.](#)

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Save the Dates!

Compassion in Action Healthcare Conference

Sept. 8-10, 2019
The Westin Boston Waterfront

[Register](#)

Facilitation Workshop

Tuesday, Oct. 15 and
Wednesday, Oct. 16, 2019

[View Details](#)

[Schwartz Center healthcare members only](#)

[Learn More](#)

24th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Thursday, Nov. 21, 2019
Boston Convention and Exhibition Center

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