

October 2016 Issue #45

Announcing the 2016 NCCY Award Finalists



Don't miss the opportunity to attend our <u>21st</u> <u>Annual Kenneth B. Schwartz</u>

Compassionate Healthcare Dinner on Nov. 15 in Boston, where we will announce our 2016 National Compassionate Caregiver of the Year (NCCY) Award finalists. They were selected from throughout the United States by a national review committee in collaboration with representatives from the American Cancer Society, the American Diabetes Association and the American Heart Association/American Stroke Association.

Each finalist has demonstrated extraordinary devotion and compassion in caring for patients, families and colleagues. Congratulations to the 2016 finalists, who are:

- Randi Kaplan, LMSW, of Montefiore Health System in Bronx. NY
- Shieva Khayam-Bashi, MD, of Zuckerberg San Francisco General Hospital in San Francisco, CA
- David Pascoe, MA, BCC, of Primary Children's Hospital in Salt Lake City, UT
- Allissa Randazzo, BSN, RN, of Aspen House Memory Care Assisted Living in Loveland, CO
- Vincent Waite, MD, MPH, of Greater Lawrence Family Health Center in Lawrence, MA
- The Ohio State University Comprehensive Cancer Center – Arthur G. James Cancer Hospital and Richard J. Solove Research Institute Medical Intensive Care Unit in Columbus, OH

The NCCY Award is made possible through the generous support of **Modern Healthcare**, the media sponsor of this year's award. <u>Meet the finalists</u> | <u>Honorable mentions</u>

Introducing our 2016 Dinner Chairs



We hope you'll join this year's dinner chairs at our <u>21st Annual</u>

Save the Dates!

Continuing Education Course

Friday - Saturday Oct. 28-29, 2016 Boston, MA

"Compassion in Practice:
Achieving Better Outcomes
by Maximizing
Communication,
Relationships and
Resilience"

REGISTER NOW

Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Tuesday, Nov. 15, 2016

Boston Convention & Exhibition Center 415 Summer St. Boston, MA

REGISTER NOW

Compassion in Action Webinar

Tuesday, Nov. 22, 2016 4:00-5:00 PM ET

"Conversations That Count: Improving Care for Patients with Serious Illness Through Engagement of Providers and Patients"

DECISTED NOW



Kenneth B. Schwartz
Compassionate
Healthcare Dinner on
Nov. 15, 2016. We're
excited to introduce
you to a dinner chair in
each newsletter issue
leading up to the event.

Meet Dinner Chair Kerry Flynn, vice president, chief intellectual property

counsel at Vertex Pharmaceuticals.

"I am personally committed to the work of the Schwartz Center because of my strong belief that compassionate care is central to the health of patients and their families, their caregivers and the entire healthcare system," she said. "My experience as a patient, and working in the pharmaceutical industry, has shown me that excellent healthcare requires more than just good drugs. It requires compassionate care of not only the patients, but their caregivers and families as well. Compassion should be a moral imperative of our healthcare system."

Buy your tickets or sponsor today!

Fireside Chat with Dr. Lucy Kalanithi



We hope you'll join us at our inaugural Compassion in Action Healthcare Conference taking place in Boston from June 25-27, 2017. One of our featured keynote speakers, Lucy Kalanithi, MD, FACP, will participate in an intimate chat about the role of compassion from the perspective of a physician turned family caregiver and share reflections on the state of the clinician-

patient relationship. Dr. Kalanithi is a Stanford University physician whose late husband, Dr. Paul Kalanithi, wrote the #1 New York Times bestselling memoir, "When Breath Becomes Air," for which she wrote the epilogue. We are honored to have her speak at our conference and to share her experience. For more information, visit compassioninactionconference.org.

Honoring Every Day Acts of Compassion



Dr. Smith became a doctor to save lives, but she recently felt overwhelmed by a sense of failure and a lack of human connection. She did not realize it, but she was experiencing burnout.

The death of one of her patients hit Dr. Smith particularly

hard. In the midst of her dejection, she received a large envelope from the Schwartz Center. Her patient's son was deeply touched by Dr. Smith's compassion for his mother and decided to honor her with a special certificate. Our **Honor Your Caregiver program** had a profound impact on Dr. Smith, as it does on many clinicians nationwide who have felt re-energized when their patients and family members have honored them for their everyday acts of compassion. Please join us in bolstering caregivers like Dr. Smith by making a gift

REGISTER NOW

Annual Compassion in Action Healthcare Conference

> Sunday - Tuesday June 25-27, 2017

Westin Copley Place 10 Hungtington Ave. Boston, MA

Learn more about the conference

Join Our Team!

We're seeking talented candidates to fill the following roles at the Schwartz Center:

- Director of Education and Training
- Communications Intern – Spring 2017
- Development and Events Intern – Spring 2017

<u>Learn more</u> about these opportunities!

Your Gift Counts

Help support our programs in compassionate healthcare!

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Help support our programs in compassionate healthcare!

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A Caregiver Story: Nurturing the Human Connection



For **Stephen Berns**, **MD**, one of the most fulfilling aspects about working with patients and their families is their stories. It's all about "knowing who they are beyond a disease," said Dr. Berns. "Being a palliative care physician, it is such a privilege to be on the journey with patients for their most sacred moments."

Dr. Berns is the director of education for palliative medicine at Mount Sinai Beth Israel Hospital and associate program director of the hospice and palliative medicine fellowship at

the Mount Sinai Health System. In these positions, he emphasizes the importance of nurturing the human connection in order to give the best care. <u>Learn more</u> about Dr. Berns and how taking time out of the day for small acts of compassion can make the biggest difference for patients, families and caregivers themselves.

September's Top Facebook Posts







Here are the top three <u>Facebook</u> posts that resonated most with our followers last month:

- 1. 2016 NCCY Award finalists
- 2. Compassion comes from the heart
- 3. 'Share' to spread compassion

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