



the schwartz center  
FOR COMPASSIONATE HEALTHCARE



January 2015

Issue #:

## Advancing Compassionate & Collaborative Care

More than 80 caregivers, educators, policy leaders, and patient and family advocates gathered in Atlanta several months ago to **identify strategies for making the U.S. healthcare system a more compassionate and collaborative one**. The conference, co-sponsored by the Schwartz Center and the Arnold P. Gold Foundation with support from the Josiah Macy Jr. Foundation and the Bucksbaum Institute at the University of Chicago, explored how to partner with patients and families to integrate compassion into medical education and ensure that multidisciplinary teams deliver compassionate, collaborative care. A final report will be issued soon. [Read More](#)

*Photo above: Schwartz Center Compassionate Caregiver*

*Award® 2014 [Finalist](#) Scot Bateman, MD, and colleagues.*

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## A Patient's Story: Experiencing Compassionate Care

**Rita McDonough** is the rare patient who has experienced compassionate care from three perspectives: the childhood patient, the adult patient, and the healthcare administrator. She knows firsthand that there are many talented

Save the Dates!

### Schwartz Center Rounds® Office Hours Webinar

**Thursday, Feb. 12, 2015**  
12:00 - 1:00 PM ET

Your opportunity to ask Schwartz Center Rounds-related questions.

[Register](#)

For [Schwartz Center members](#) only.

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### Compassion in Action Webinar

**Tuesday, March 17, 2015**

doctors, nurses and other caregivers, but what makes the difference in healthcare is whether or not they interact in compassionate ways with each other and with their patients. When asked why she is involved with the Schwartz Center, she answers very simply: "Ken Schwartz was right: it is all about compassion." [Read Rita's Story](#)



4:00 - 5:00 PM ET

[Register](#)

## 2015 Regional Meetings and Facilitation Training Sessions

View the [dates and details](#) for our 2015 sessions.

[Register](#)

For [Schwartz Center members](#) only.

## Compassion in Action Webinars: Funding Our Future



Our *Compassion in Action* webinar series has attracted more than 6,000 practicing clinician participants since its inception one year ago. The webinars are a new vehicle to share our knowledge about compassionate healthcare with clinicians wherever they work. Speakers have discussed preventing caregiver burnout and communicating difficult prognoses to

patients. **Ellen Gordon**, one of the webinars' sponsors, says, "The mission of the Schwartz Center speaks to everyone worldwide. I chose to honor the memory of Eunice and Julian Cohen through my support of the webinar series--they believed in Ken's vision,"--the vision that small acts of compassion can make a difference in patient care. [Learn More About the Webinars](#) | [Contact Tanya Holton to Learn about New Funding Opportunities](#)

## Schwartz Center Launches Business Membership

The Schwartz Center Business Membership Program provides three levels of year-round benefits that include event visibility and tickets for all

events, speaking opportunities, year-round visibility on the Schwartz Center website and print materials, and access to Business Member Roundtables. **Ruth Kilduff**, Chair of Integro USA, says, "We believe in the value of the Schwartz Center and our participation in the Business Membership Program is a reflection of our commitment. It is truly a privilege for all of us at Integro to learn from like-minded business associates and to contribute to the thought leadership of the Center and its members." [Learn More](#)

**INTEGRO**

## IOM: Patients and Healthcare Teams Forge Partnerships

## 2015 Celebration of Women in Healthcare

**Wednesday, May 20, 2015**

5:00 - 7:30 PM

Tufts Health Plan

705 Mount Auburn Street

Watertown, MA

## 20th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Wednesday, Nov. 18, 2015**

*Details to come!*

Your Gift Counts

Help support our programs in compassionate healthcare!

[Donate](#)

We Want Your Feedback

Questions, comments, or suggestions?

[Email Us](#)

Connect With Us!

Schwartz Center Medical Director **Dr. Beth Lown** participated in an Institute of Medicine (IOM) Roundtable on Value and Science-Driven Healthcare that produced an important discussion paper on how patients and their families can be better integrated into healthcare teams and how caregivers can forge stronger relationships with patients and families. [Read the IOM Discussion Paper](#)



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## Join Us in Celebrating 20 Years of Compassion!



In celebration of the Schwartz Center's anniversary year, we'll be posting photos and memories from our first 20 years on Throwback Thursdays. [Like Us on Facebook to Join in!](#)

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