



the schwartz center
FOR COMPASSIONATE HEALTHCARE



Touchpoints

March 2015

Issue #

2015 National Compassionate Caregiver of the Year

We are excited to announce that nominations for our 2015 [Schwartz Center National Compassionate Caregiver of the Year \(NCCY\) Award](#) are now open. Consider nominating a professional caregiver or team for the NCCY Award, which recognizes healthcare providers who display extraordinary devotion and compassion in caring for patients and families. This is the first year we are expanding the award nationally to all professional caregivers working in any U.S. healthcare setting. Deadline for nominations is **May 1, 2015**. [Award Details](#) | [Press Release](#)

Get Inspired! Meet Our Past Award Finalists

"Receiving the Schwartz Center award was humbling, and an honor shared with patients and colleagues. It affirmed that rewarding feeling when you see hope and relief in a patient's eyes -- it's priceless."

- Thea James, MD

Hear from our inspiring finalists from last year! Learn how to [nominate](#) your caregiver for this year's [NCCY Award](#).

Save the Dates!

Compassion in Action Webinar

Tuesday, March 17, 2015
4:00 - 5:00 PM ET

"Bridging Difference and Power
with RESPECT: A Relational
Approach to Patients, Supervisees
and Teams"

[Register](#)

**2015 Regional Meetings and
Facilitation Workshops**

View the [dates and details](#) for our 2015 sessions.

[Register](#)

For [Schwartz Center members](#) only.

Health Policy Breakfast

Friday, April 10, 2015

7:30 AM Breakfast

8:00 - 10:00 AM Program

"Overcoming the Stigma of Mental Illness to Ensure Compassionate Care for Patients and Families"

Ropes & Gray
800 Boylston Street
Boston, MA

[Register](#)

New York Thought Leadership Breakfast

Thursday, April 16, 2015

7:30 AM Breakfast

8:00-10:00 AM Program

"The Impact of Healthcare Cost Controls on the Patient-Caregiver Relationship"

New York Genome Center
101 Avenue of the Americas
New York, NY

[Register](#)

Celebration of Women in Healthcare

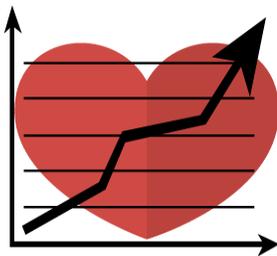
Wednesday, May 20, 2015

5:00 - 7:30 PM

"Stories of Compassion with Geri Denterlein & Women in the Media"



Building Compassion into the Bottom Line



The Schwartz Center and Harvard Community Action

Partners conducted interviews with senior leaders at 35 U.S. hospitals and health systems to gain a deeper understanding of their compassionate care practices. These interviews revealed rich stories of how compassionate care is taught, nurtured and supported in these organizations to improve patient and caregiver satisfaction,

and a hospital's bottom line. [Read our White Paper](#)

Overcoming the Stigma of Mental Illness



This year's **Health Policy Breakfast** on Friday, April 10, will focus on "Overcoming the Stigma of Mental Illness to Ensure Compassionate Care for Patients and Families" and will feature a distinguished panel of speakers, including:

- **Marylou Sudders**, Massachusetts Secretary of Health and Human Services
- **Stephen Rosenfeld**, President, National Alliance on Mental Illness (NAMI) - Massachusetts
- **Joseph Gold, MD**, Chief Medical Officer, McLean Hospital
- **Lisa Halpern**, Director of Recovery Services, Vinfen

The event will be moderated by **Bill Knowlton, JD**, Partner at Ropes & Gray and Schwartz Center Board Member. [Learn More and Register](#) |

Cost Controls and the Patient-Caregiver Relationship

This year's **New York Thought Leadership Breakfast** on Thursday, April 16, hosted in partnership with NewYorkBIO, will focus on "The Impact of Healthcare Cost Controls on the Patient-Caregiver Relationship" and will feature a distinguished panel of speakers, including **Thomas J. Lynch, MD**, Director of the Yale Cancer Center. The event will be moderated by **Fred Mogul**, Healthcare Reporter for public radio station WNYC News. [Learn More and Register](#)

[Register](#)

20th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Wednesday, Nov. 18, 2015

[View Details](#)

Your Gift Counts

Help support our programs in compassionate healthcare!

[Donate](#)

Last Month's Top Posts

We strive to share informational and inspirational topics on our [Facebook page](#) and other social media channels, and love to see the engagement and feedback from you and our supporters. Here are the top three posts that resonated most with our Facebook followers in February:

1. [Our tropical-themed staff meeting to help get us through this winter!](#)
2. [Celebrating Random Act of Kindness Day](#)
3. [An article on caring for patients with delirium and focusing on the humanistic aspects of care](#)

Connect With Us!

A Patient's Story: Care for Body, Mind & Spirit



Can living healthy and looking well be a barrier to effective healthcare? **Stephanie Wexler** found this to be true when she moved to a new city with her husband and started experiencing symptoms that were somewhat vague and common, yet worrisome. She found that several doctors made diagnoses based on her healthy appearance, not her history and symptoms. It was not until she faced a serious health crisis that she received the compassionate and coordinated care she needed all along. [Read Stephanie's Story](#)

Our 20th Year: Looking Back, Looking Ahead



Twenty years ago, the Schwartz Center was born out of [the experience of one patient](#). Founding Board member **Betsy Frawley** says, "As we celebrate our 20th year, it is extremely gratifying to see how the growth of the [Schwartz Center Rounds®](#), our expanding role in thought leadership, our [National Compassionate Caregiver of the Year Award](#), and our [Honor Your Caregiver](#) program are having a profound influence on tens of thousands of caregivers and millions of patients across the U.S. and around the world." [Learn More](#)

Above: Betsy Frawley with Schwartz Center founder Ken Schwartz



We Want Your Feedback

Questions, comments, or suggestions?

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