



the schwartz center

FOR COMPASSIONATE HEALTHCARE



Touchpoints

October 2014

Issue #22

Technology and the Patient-Caregiver Relationship

At our **Boston Thought Leadership Breakfast** at the Mandarin Oriental, WBUR's Curt Nickisch and a panel of prominent healthcare leaders discussed how technology can provide critically important information to clinicians, help coordinate care among multiple caregivers, and nurture the patient and caregiver relationship, allowing for the delivery of more patient-centered, compassionate care. The event was made possible through the support of presenting sponsor Harvard Pilgrim Health Care. [Read More](#) | [Photos](#)

Pictured above, (L-R): Eric Schultz, Charlotte Yeh, John Halamka, Lynn Wiatrowski, Julie Rosen, Curt Nickisch, Nathalie Majorek and John Glaser.

A Passion for Compassion: Betsy & Steve Corman

Save the Dates!

19th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

**Thursday, November 20,
2014**

5:00 pm Reception &
Drawing
7:00 pm Dinner & Program

Boston Convention and
Exhibition Center
415 Summer Street, Boston

[Corporate](#) and [individual](#) sponsorship
opportunities are available.
Please contact [Elizabeth Hickman](#) for
more information.

[Register](#)



Betsy and Steve Corman's personal healthcare journey inspired them to make a difference in ensuring that patients receive compassionate care and supporting caregivers to provide it. By funding the launch of the **Schwartz Center's groundbreaking measurement project**, the Cormans are leading a critical effort to understand how measuring compassion can help healthcare organizations improve the way they deliver care to patients and families. [Read More](#)

Introducing Our 2014 Annual Dinner Chairs



Please join our 2014 Kenneth B. Schwartz Compassionate Healthcare Dinner Chairs for another great event on November 20 at the Boston Convention and Exhibition Center. This year's Dinner chairs are:

- **John Fernandez**, President and CEO, Massachusetts Eye and Ear
- **Sharon McNally**, Chief of Staff, Dovetail Health
- **Kimberly A. Smith**, Managing Director, Witt/Kieffer
- **Robert G. Urban, PhD**, Head, Johnson & Johnson Innovation, Boston

Learn about [corporate](#) and [individual](#) sponsorship opportunities.

Schwartz Center Compassionate Caregiver Award®

Congratulations to our 2014 Schwartz Center Compassionate Caregiver Award Finalists:

Schwartz Center Rounds Facilitation Training

Monday, October 27, 2014

9:00 am - 4:00 pm

Rush University Medical
Center
Chicago, IL

Register

For [Schwartz Center members only](#).

2014 Regional Meetings

Tuesday, October 28

9:00 am - 4:00 pm

Rush University Medical
Center
Chicago, IL

This meeting is specifically designed for pediatric hospital members to encourage sharing of best practices and collaborative learning.

Tuesday, November 11

9:00 am - 3:00 pm

The California Endowment's
Oakland Conference Center
Oakland, CA

Thursday, November 20

2:30 - 4:45 pm

Boston Convention &
Exhibition Center
Boston, MA

To be held prior to the Kenneth B. Schwartz Compassionate Healthcare Dinner.

Register

For [Schwartz Center members only](#).

Join Our Team

We're seeking candidates to fill the following roles at the Schwartz Center:

- [Events Coordinator](#)
- [Staff Assistant](#)

- **Scot Bateman, MD**, UMass Memorial Children's Medical Center
- **Cranberry Hospice & Palliative Care Team**, Beth Israel Deaconess Hospital-Plymouth
- **Deborah Ferretti, MS, APRN**, The Hospital of Central Connecticut
- **Thea James, MD**, Boston Medical Center
- **Kathryn Pratt, RN, BSN**, Smilow Cancer Hospital at Yale-New Haven

The awardee will be announced at our Annual Dinner on November 20. Please look for our November issue of Touchpoints for more details. The Schwartz Center Compassionate Caregiver Award is made possible through the generous support of:



Our Campaign's Progress in Transforming Healthcare

Thanks to donations that total \$4.7M toward our [\\$5M campaign goal](#), we are getting closer to **our vision of a healthcare system in which all patients receive compassionate healthcare and all clinicians are supported in delivering it.** Learn about our progress in a few key areas:

- [Gifts Officer](#)

[Click here](#) to learn about these opportunities!

Your Gift Counts



Support our programs in compassionate healthcare!

Connect With Us!





Schwartz Center Rounds®: We are expanding our Schwartz Center Rounds® program thanks to the funds generated through this campaign. We now have more than 350 Schwartz Center members hosting the Rounds program in 42 states, as well as nearly 50 sites in the U.K. We anticipate adding another 150 members by the end of the campaign in November 2015.



New educational offerings: As part of a major expansion, the Schwartz Center now offers educational programs for practicing clinicians. One of these is our Compassion in Action webinar series, which deepens participants' knowledge of the foundations, attitudes and skills necessary to provide compassionate healthcare.



Call to Action: To foster a more compassionate healthcare system, we are calling on all who believe in the importance of compassion to support and endorse a set of seven commitments, which we believe would go a long way toward making compassion a priority in our healthcare system. The commitments and more information can be found at CommitToCompassion.org



Measurement: We are working on various projects with the goal of making the measurement and evaluation of compassionate care a priority for all healthcare organizations. This will help ensure that all patients and families receive compassionate care, and that all caregivers are supported by their healthcare institutions to provide it.

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