

SCHWARTZ CENTER HEALTHCARE MEMBERSHIP



PROGRAMS &
SUPPORT



EDUCATION &
RESEARCH



RECOGNITION
& COMMUNITY

Research shows that compassion is great medicine. It helps patients thrive, caregivers rediscover their sense of purpose, and healthcare systems prosper. [The Schwartz Center for Compassionate Healthcare](#) supports **the well-being and mental health of caregivers** and is dedicated to building an engaged and resilient healthcare workforce prepared to deliver the most compassionate, patient-centered care possible.

We strive to offer membership with meaning. **By joining the [Schwartz Center Member Community](#), your organization is making an investment in employee well-being.** All staff gain access to programs, training, educational opportunities and resources that help create and sustain a culture of compassion. You'll join hundreds of thousands of healthcare professionals at Schwartz Center member organizations around the globe dedicated to keeping compassion at the heart of healthcare.

Our evidence-informed programs and resources have proven to be versatile, sustainable and effective across diverse settings, including acute care and rehabilitation hospitals, outpatient clinics, cancer centers, Veteran's Administration medical centers, organ procurement organizations, nursing homes, hospice providers, and health insurers.

Schwartz Center Membership is available to healthcare organizations in the U.S., Canada, Australia and New Zealand. **The benefits of membership extend to [all staff](#) within the member organization.**

96%

of participants would recommend our Compassion in Action Webinars to a colleague

98%

of Stress First Aid (SFA) Train-the-Trainer participants said that the Schwartz Center's SFA program will be valuable in their organization.

90%

of caregivers who attended multiple Schwartz Rounds reported better communication with their co-workers





PROGRAMS & SUPPORT

- **Stress First Aid (SFA) Program** – Provides a framework to identify and mitigate the negative impacts of stress before they impair staff health and well-being
 - **Stress First Aid Basics Training Program** – A 60-minute online training that introduces the core concepts of SFA for healthcare workers
 - **Stress First Aid Train the Trainer Program** – An intensive 3-month cohort training program that provides organizational teams with the knowledge, skills and resources needed to implement and promote SFA across an organization. *Additional fee associated with training.*
- **Schwartz Rounds®** – A unique and important contribution to the culture within healthcare organizations, the Schwartz Rounds allow for interdisciplinary conversation about some of the most complex and compelling dilemmas that health professionals face as they balance compassionate care with the strenuous demands of their daily work. *Additional fee associated with training.*
- **Community Connections** – Ongoing virtual opportunities for members around the world to connect, collaborate, and learn from each other and Schwartz Center staff about Schwartz Center program implementation and other efforts to advance compassion
- **Healing Healthcare Initiative: Foundations of HHI Framework Coursework** – Eight online courses that include an overview of HHI, a deep dive into each of the six key principles, as well as a call-to-action that will enable you to synthesize all you learn and prepare for enacting the concepts within your organization. Continuing education credits are included.
- **Schwartz Center Member Learning Center** – Self-service access to a catalogue of online training via the Schwartz Center’s learning management system, supported by Schwartz Center staff.



EDUCATION & RESEARCH

- **Compassion in Action Webinar Series** – Opportunities to learn about topics related to compassionate, collaborative care from leading practitioners and researchers in the field, hosted by Schwartz Center Chief Medical Officer Beth Lown, MD
- **Compassion in Action Healthcare Conference** – Significantly discounted registration and access to member-exclusive content at our international action-oriented convening of healthcare workers and leaders designed to provide tools to create and sustain a culture of compassion at your organization
- **Issue Briefs and Research** – Priority access to research on topics such as the impact of compassion on health outcomes, best practices, and recommendations for creating a compassionate healthcare environment
- **Expert Trainings** – Special pricing for tailored on-site or virtual talks and trainings on topics such as burnout, compassionate communication, hiring for compassion and more



RECOGNITION & COMMUNITY

- **Corman IMPACT Honors** - Invitation to be considered for our member recognition program that celebrates innovative member programs that advance compassion and teamwork
- **Member Community Newsletter** - Monthly newsletter highlighting Schwartz Center updates and member-specific content and events
- **Member Community Website** - Access to resources and materials to support your Schwartz Center programs

If you are interested in membership for three or more organizations within a healthcare system, you may be eligible for Schwartz Center System Membership.

*For the purposes of Schwartz Center healthcare membership, a site is defined as a healthcare organization/location that has a membership agreement with the Schwartz Center.

96%

of Facilitation Workshop participants said it was helpful and would encourage others to attend.



“ It’s been a great privilege to be involved with Schwartz Rounds and I am proud of the affiliation – I feel it’s one of the best things I’ve done in my professional life. It’s a brilliant and much-needed model and the Schwartz Center is top-notch in every way.”

- Schwartz Rounds Team Leader

The Schwartz Rounds program offers a unique and important contribution to the culture within healthcare organizations. They allow for interdisciplinary conversation about some of the most complex and compelling dilemmas that health professionals face as they balance compassionate care with the strenuous demands of their daily work. The program has been shown to enhance compassion toward patients and families, improve teamwork, and reduce caregiver stress and isolation.



SCHWARTZ ROUNDS

Schwartz Rounds Training and Ongoing Program Package includes:

- **All Membership Benefits on pages 2-3**
- **Schwartz Rounds** - Training and orientation, ongoing support, materials and resources to implement the Schwartz Rounds program across your healthcare organization
- **Virtual Schwartz Rounds** - Training, support and resources to convene Schwartz Rounds online
- **Unit-Based Schwartz Rounds** - Training, support and resources to convene Schwartz Rounds for distinct healthcare teams or units
- **Trauma-Informed Facilitation Skills** - Training based on the core actions of Stress First Aid, developed to guide Schwartz Rounds leaders as they plan and facilitate difficult conversations in difficult times
- **Schwartz Rounds Consultation** - Virtual observation of a Schwartz Rounds session by a Schwartz Center staff person, with follow-up feedback and guidance as requested
- **Facilitation Workshops** - Workshops designed and led by Schwartz Center staff to help Schwartz Rounds program leaders refine key facilitation skills through observation and participation
- **Coming soon: Schwartz Rounds Marketing Toolkit** - Templates, images and content to assist with promoting Schwartz Rounds across your organization

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“ This program was excellent. I feel privileged to have been invited into this training. I gained a great deal of knowledge; I had the opportunity to integrate this knowledge into my existing repertoire of facilitation skills with direct care providers during a very challenging time.”

- Stress First Aid Train-the-Trainer Participant



Stress First Aid (SFA) is an evidence-informed self-care and peer support model based on factors that promote recovery from adversity and stress. The overarching aim of SFA is to identify and mitigate the negative impacts of stress at work before they impair staff health and well-being. It was originally developed by the National Center for Post-Traumatic Stress Disorder (NCPTSD) for the U.S. military and adapted for other high-risk occupations. We have adapted the model for Schwartz Center healthcare members.



STRESS FIRST AID TRAIN THE TRAINER

Stress First Aid Train the Trainer Package includes:

- **All Membership Benefits from pages 2-3**
- **[Stress First Aid Train the Trainer Program](#)** - An intensive 3-month training and project planning program designed to provide key organizational leaders with the knowledge base, skills, and tools they need to create a customized implementation plan for Stress First Aid at your organization
- **Stress First Aid Content Modules** - Ongoing access to SFA content modules for organizational trainers to use with internal teams
- **Stress First Aid Consultation** - Ongoing guidance and support from a Schwartz Center staff person

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For more information about Schwartz Center healthcare membership, please visit theschwartzcenter.org/membership or email: membership@theschwartzcenter.org

| | Member Benefits | Schwartz Rounds® Program Package | SFA Train the Trainer |
|---|-----------------|----------------------------------|-----------------------|
| SCHWARTZ ROUNDS PROGRAM | | | |
| Schwartz Rounds | | X | |
| Virtual Schwartz Rounds | | X | |
| Unit-Based Schwartz Rounds | | X | |
| Trauma-Informed Facilitation Skills Training | | X | |
| Schwartz Rounds Virtual Consultation | | X | |
| Facilitation Workshops | | X | |
| <i>Coming soon:</i> Schwartz Rounds Marketing Toolkit | | X | |
| STRESS FIRST AID TRAIN THE TRAINER | | | |
| Stress First Aid Train the Trainer Program | | | X |
| Stress First Aid Content Modules | | | X |
| Stress First Aid Consultation | | | X |
| PROGRAMS & SUPPORT | | | |
| Stress First Aid Basics | X | X | X |
| Community Connections | X | X | X |
| Foundations of HHI Framework Coursework | X | X | X |
| Schwartz Center Member Learning Center | X | X | X |
| EDUCATION & RESEARCH | | | |
| Compassion in Action Webinar Series | X | X | X |
| Compassion in Action Healthcare Conference | X | X | X |
| Issue Briefs and Research | X | X | X |
| Expert Trainings | X | X | X |
| RECOGNITION & COMMUNITY | | | |
| Corman IMPACT Honors | X | X | X |
| Member Community Newsletter | X | X | X |
| Member Community Website | X | X | X |

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