



the schwartz center
FOR COMPASSIONATE HEALTHCARE

SCHWARTZ CENTER HEALTHCARE MEMBERSHIP

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MEMBERSHIP

Research shows that compassion is great medicine.

It helps patients thrive, caregivers rediscover their passion for healing, and health systems prosper. The Schwartz Center for Compassionate Healthcare is dedicated to building engaged and resilient healthcare staff who are prepared to provide the most compassionate, patient-centered care possible.

Through its Healthcare Membership Program, the Schwartz Center provides access to programs, educational opportunities and resources that enable healthcare organizations to create and sustain cultures of compassion. The Schwartz Center member community is comprised of hundreds of thousands of like-minded individuals across the globe who are dedicated to putting compassion at the heart of healthcare.



OUR MEMBERSHIP

BENEFITS INCLUDE

TRAINING & SUPPORT | EDUCATION | COMMUNITY | RECOGNITION

Among caregivers who attended multiple Schwartz Rounds:

90%

reported better communication with their co-workers

86%

reported feeling more compassionate toward patients and families

76%

reported feeling a reduced sense of isolation



TRAINING & SUPPORT

- **Schwartz Rounds®** - Access to learning management system (coming soon), evaluation tool, training and resources to launch and sustain the program (additional fee)*
- **Unit-Based Schwartz Rounds** - Access, training and resources to launch and sustain the program, bringing Schwartz Rounds to the point of care at the time of need (additional fee)*
- **Organizational Trauma Toolkit** - Created to support caregivers in the aftermath of mass tragedies, including special pricing for expert in-person facilitation and guidance from Schwartz Center's chief medical officer (coming soon)
- **National Schwartz Rounds** - Invitation to participate in the single-topic Schwartz Rounds conducted by the member community focusing on an issue affecting the healthcare community (e.g., the impact of the opioid epidemic). Includes additional facilitation guides, case studies and resources*
- **Member Experience Advisor** - Designated staff person providing guidance and support tailored to your organization's specific needs
- **Facilitation Workshops** - Full-day advanced skills training for Schwartz Rounds leaders to learn and refine key facilitation skills through observation and participation, includes continuing education credits free of charge*
- **Office Hours webinars** - Opportunities to learn from Schwartz Center staff and the member community about a variety of topics related to Schwartz Rounds (live and archived post-broadcast)*
- **Schwartz Rounds marketing and promotion toolkit***

96% of attendees said they would make changes to their clinical, teaching, research or other work as a result of the Compassion in Action Healthcare Conference.

EDUCATION

- **Annual Compassion in Action Healthcare Conference** - Member-exclusive registration pricing for multi-disciplinary international healthcare conference
- **Expert on-site trainings** - Special pricing for trainings on topics such as burnout, compassionate communication, hiring for compassion and more
- **Compassion in Action webinar series** - Learn from international experts on compassionate care, hosted by Schwartz Center Chief Medical Officer Beth Lown, MD (live and archived post-broadcast)
- **Schwartz Center thought leadership events** - Special pricing to events on topical issues related to compassionate care (e.g. "The Impact of Technology on the Patient-Caregiver Relationship")
- **Schwartz Center white papers** - Access to research on topics such as the impact of compassion on health outcomes, best practices and recommendations for creating a compassionate healthcare environment



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COMMUNITY

- **Schwartz Center Member Day** - Invitation to member-exclusive programming and recognition dinner at the Annual Compassion in Action Healthcare Conference
- **Member Community website** - Exclusive access to the Schwartz Center member website and resources*
- **Member Community newsletter** - Monthly newsletter highlighting Schwartz Center program and event updates
- **Schwartz Rounds Peer Mentor** - Connecting members with one another to provide peer guidance and support (coming soon)*
- **Community Gathering Toolkit** - Created to help convene members regionally to share best practices and connect with other Schwartz Center member organizations (coming soon)*

More than 80% of patients believe that **compassionate care, defined as good communication and emotional support, can make a life or death difference, yet only about half believe the U.S. healthcare system is a compassionate one.**

RECOGNITION

- **Corman IMPACT Honors** - Eligibility to submit for the recognition program which celebrates innovation in compassionate healthcare
- **Kenneth B. Schwartz Annual Dinner for Compassionate Healthcare** - Special pricing for the celebration of the National Compassionate Caregiver of the Year® Award
- **National Compassionate Caregiver of the Year Award Toolkit** - Access to materials and resources to develop a recognition program within your organization to feed into the national Schwartz Center program
- **Schwartz Center's healthcare member badge and logo** - For use on marketing materials to distinguish your organization's commitment to compassionate, collaborative care

* AVAILABLE TO HEALTHCARE MEMBERS CONDUCTING
THE SCHWARTZ ROUNDS PROGRAM



For more information about Schwartz Center membership,
please visit theschwartzcenter.org/membership,
email membership@theschwartzcenter.org
or call 617.724.4746