

TOUCHPOINTS

Compassion in Action
WEBINAR SERIES

**TOWARD A
HEALING
ORGANIZATION**

January 30, 2024
3:00 – 4:00 PM ET



Compassion in Action Webinar - Toward a Healing Organization
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Healthcare faces an existential crisis, which started before the COVID epidemic. The shift towards greater efficiency, productivity and profitability, combined with increasing pressures from payors, has created a gap between the moral foundation guiding the healing professions and the realities of academic, health and healing work.

There is a movement to reimagine organizational practices and culture as more equitable, compassionate, and collaborative. Join us for this free webinar with **Ken Epstein, PhD, LCSW**, moderated by Schwartz Center Chief Medical Officer **Dr. Beth Lown**. Ken will review the context of organizational culture, the importance of reflective practice, and the necessity of measuring our capacity to be a healing organization for the people who work in it, as well as the community we serve.

[Register Now](#)



Recordings Now Available: Compassion in Action Conference

Recordings are now available for the 2023 [Virtual Compassion in Action Healthcare Conference](#). Built on the [Healing Healthcare Initiative Framework](#), the Conference represents a collaboration between health leaders and workers with the common aim of improving their healthcare organizations and communities.

If you missed the live sessions, you can still register to view all of the recorded sessions and **receive \$50 off with code WINTER24**. Continuing education credits can be claimed until June 1, 2024. If you are interested in a scholarship covering the full cost of registration, learn more and [apply here](#).

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Supporter Spotlight: CRICO

CRICO's mission is to protect providers and promote safety.

A longtime supporter of the Schwartz Center [National Business Membership program](#), CRICO is the national presenting platinum sponsor of the [National Compassionate Caregivers of the Year® Award](#).

“Compassionate care is better and safer care. The National Compassionate

Caregivers of the Year Award shines a light on examples of compassion that are representative of the compassionate care demonstrated by healthcare workers on a daily basis. **Schwartz Center programs encourage compassionate care by supporting the well-being and mental health of healthcare providers.** We are proud to support the NCCY award, the Schwartz Center, and their promotion of better, safer care,” said **Mark E. Reynolds**, president and CEO of CRICO and chair of the Schwartz Center Board.

National Business Members

The Schwartz Center Business Membership program provides essential philanthropic support and offers year-round benefits.

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You can help by supporting our programs that improve the well-being and mental health of healthcare professionals so that they can provide quality, compassionate care to patients and families.



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