



October 2020



Virtual 25th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Join us for the 25th [Annual Kenneth B. Schwartz Compassionate Healthcare Dinner](#) on Dec. 3, 2020, and honor the extraordinary efforts and compassion of healthcare workers during the COVID-19 pandemic. Hear keynote remarks from **Ashish K. Jha, MD, MPH**, dean of the School of Public Health, and professor of health services, policy & practice, at Brown University. The event will be hosted by **Callie Crossley**, radio and television host of WGBH's *Under the Radar with Callie Crossley*.

2020 Dinner Chairs

- **Jack Connors, Jr.**
- **Lois Cornell**, Executive Vice President, Massachusetts Medical Society
- **Andrew Dreyfus**, President & Chief Executive Officer, Blue Cross Blue Shield of Massachusetts

[Register or Learn More](#)

Save the Dates

The Virtual Compassion in Action Healthcare Conference

Through Nov. 17, 2020

[Register](#)

Compassion in Action Webinar: Grief, Loss and Mourning in the Time of COVID

Thursday, Nov. 19, 2020

[Register](#)

25th Annual Kenneth B. Schwartz Compassionate Healthcare Dinner

Thursday, Dec. 3, 2020

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Compassion in Action Healthcare Conference

The 2020 Virtual Compassion in Action Healthcare Conference continues with twice weekly sessions through November. Registration is still open and includes access to recordings of all prior sessions! Continuing education credits are available. Upcoming sessions include:



J. Bryan Sexton, PhD
Director, Duke Center for Healthcare Safety & Quality

Thriving vs. Surviving During Times of Change: The Science of Enhancing Resilience

Nov. 10, 2020, 1:00-2:00 PM EST

Stressed during uncertain times? If you, your staff or your colleagues are feeling particularly spent, it is probably because the level of emotional exhaustion in healthcare workers was already at an all-time-high before COVID-19. In this module, we will provide some perspective, hope, and simple strategies to try during tense times.



StoryCorps and the Power of Listening

Nov. 16, 2020, 1:00-2:00 PM EST

Join national oral history project, StoryCorps, as they share stories of resilience, hope, and gratitude from across the country in an hour of community connection and reflection. You'll hear StoryCorps stories from healthcare professionals

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Associate Director, Learning & Engagement, StoryCorps to chaplains to security officers — in a celebration of the human voice.

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Introducing the Corman IMPACT Honorees

The Corman IMPACT Honors, made possible through the generous support of Steve Corman, celebrates Schwartz Center healthcare members who are making a transformational impact by creating programs or initiatives that promote compassionate, collaborative care within their organization or system.

We're pleased to introduce this year's three exemplary programs:



Transition Support Program, Advocate Illinois Masonic Medical Center

The Transition Support Program helps patients and families coordinate their post-discharge care and outpatient follow-up appointments while addressing access barriers such as transportation, insurance, food insecurity, and health literacy.



The Center for Resiliency, Dell Children's Medical Center

The Center for Resiliency offers resources, training, and support to all staff in individual and group settings with the goal of fostering connection and resilience at the individual, interpersonal, and organizational levels.



Oregon Burn Center, Legacy Emanuel Medical Center

The Oregon Burn Center is a center of hope and healing for both their patients and the caregivers who treat them. The interdisciplinary team provides holistic, patient-centered care, while also recognizing that caregivers can also

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suffer from daily exposure to patients' pain and trauma.

Visit our site to watch interviews with representatives from each of these organizations and read more about the honorable mentions.

Watch Now

Visit Us on Social Media



Here are some of our recent social media posts that resonated most with our followers.

1. "Compassion is at the heart of every little thing we do. It is the dearest quality we possess. Yet all too often it can be cast aside with consequences too tragic to speak of. To lose our compassion, we lose what it is to be human."
2. Today we pause to remember our founder and namesake, Ken Schwartz.
3. "It's not bricks and mortar and equipment that make a hospital. It is the warmth and compassion and attitude of good employees that leads to quality care."



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11/2/2020

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