

Schwartz Rounds
Observation Guide

Please fill out this form as you observe Schwartz Rounds and keep it on hand for reference for discussion with your Schwartz Rounds team and/or Member Experience Advisor. If you have any questions, please contact your Member Experience Advisor.

The Session:

	Yes	No	N/A
Hosted by a physician/clinical leader and facilitators with complementary roles			
Included acknowledgement of the Schwartz Center			
Included an introduction covering purpose of Schwartz Rounds			
Included availability of mental or behavioral health, EAP or pastoral care personnel with trauma-informed expertise			
Shared additional support resources			
Reviewed confidentiality guidelines			
Covered rules arounds distractions (phones, beepers)			
Featured a topic appropriate to Schwartz Rounds for interactive, multidisciplinary discussion			
Started with a brief summary of the topic or theme and moved to discussion after 20-25 minutes			
Featured two to four multidisciplinary panelists or discussion catalysts			
Focused on the social/emotional/communication-related aspects of care			
Featured interactive discussion and comments that engaged all participants			
Session drew a varied range of disciplines and perspectives			
Evaluation forms were distributed			
Began and did not extend over the allotted time			

Comments:

The Panelists:

	Yes	No	NA
Featured 2-4 panelists who spoke for 3-5 minutes each			
Was preceded by a <i>brief</i> summary of the case or topic offered by the physician/clinical leader			
Spoke in the first person (I, we) and used feeling verbs			
Focused on social/emotional/communication-related aspects of care			

Comments:

The Facilitator(s):

	Yes	No	NA
Utilized the Narrative Flow framework of Schwartz Rounds in conjunction with trauma-informed facilitation to assist participants in recovery from stress and adversity			
Modeled curiosity, neutrality, nonjudgmental listening, and comfort with ambiguity and silence			
Helped participants feel engaged and comfortable talking from the heart			
Fostered participation by attendees from varied disciplines and points of view			
Skillfully managed discussion and kept it aligned with topic and purpose of Schwartz Rounds			
Managed time by moving conversation along			
Provided closure at the end of each session			

Comments:

The Participants:

	Yes	No	NA
Represented multiple disciplines, perspectives, services, organizational areas			
Appeared to be engaged and animated			
Appeared to be comfortable sharing emotional experiences and allowing themselves to be vulnerable in doing so			
Reflected on their own experience (rather than posing questions to panelists)			

Comments:

Overall Impressions: