Case or Topic? What to Discuss at Schwartz Rounds® & How to Decide

An Office Hours Webinar

April 25, 2019
Today’s Agenda

• Welcome
• Choosing a Case or Topic for Schwartz Rounds
• Your Questions & Comments
Your Hosts Today

Stephanie Adler Yuan, MS
Director of Training & Education
The Schwartz Center for Compassionate Healthcare

Kathy Scopin, BSN, PHN, RN
Member Experience Advisor
The Schwartz Center for Compassionate Healthcare
POLL
What’s the difference?

Why choose one or the other?
A “good” SR topic or case...

- Is emotionally resonant
- Involves multiple disciplines/perspectives
- Shines a light on an issue or experience that’s not often discussed
- Inspires participants to share their own experiences
- Highlights instances of compassionate care and/or barriers to providing compassionate care
Strategies for Identifying Topics & Cases

- Rotate through departments
- Highlight areas of relevant institutional focus
- Link topics to current events or holidays
- Consider “annual” Rounds topics
- Highlight contributions from allied health and support staff
- Consider cases with outside involvement

Seek out uplifting topics as well as challenging ones.
Sources of Topics & Cases

- Planning Committee member outreach
- Schwartz Rounds evaluation forms
- Schwartz Center Member Community Website
- Department chiefs/chairs
- Ethics Committee
- Chaplains, case managers, patient experience, PFAC
- Suggestion “box” on intranet or notice boards
“Universal” Topics

- The patient I’ll never forget
- Caring for a colleague
- My first code
- It’s okay to cry
- When everything you’ve got isn’t enough
Some More Ideas

• How the opioid crisis affects us
• When we care too much
• Work and life: Trying to juggle it all
• Family ties: Working with challenging families
• The power of apology
Please share!
Tell us about your favorite Schwartz Rounds cases and topics.
Tools & Resources for Your Team
Our Online Member Community
Member Community

Welcome to the Schwartz Center Healthcare Member Community where you can find news and resources on member benefits, educational programs, continuing education opportunities and events that support clinician well-being, enhance the quality of care, and enable better outcomes and create a more positive and rewarding experience for all members of the care team, patients and families.

Most Popular Pages
1. Member Benefits
2. Facilitation Video Modules
Member Tools & Resources

• For your team:
  • Ideas for Enhancing Your Program> Schwartz Rounds Topic Ideas
• Schwartz Center Facilitation Workshops

& Your Friendly Member Advisors:
  Kathy Scopin: kscopin@theschwartzcenter.org
  Stephanie Adler Yuan: sadleryuan@theschwartzcenter.org
Member Tools & Resources

Member Community

Schwartz Rounds®

Benefits of the Schwartz Rounds Program
Starting the Schwartz Rounds Program
Selecting Your Schwartz Rounds Team
Selecting and Preparing Your Panel
Planning Your Program

Schwartz Rounds Topic Ideas

Whether you are looking for inspiration or for topics that have been successful at other member organizations, here is a searchable list to get you started:

Category Filter:

- Abuse (7)
- Challenging Patients (16)
- Cultural (23)
- Elders (6)
- Family (25)
- Caregiver as patient (5)
- Communicating with colleagues (5)
- Disaster specific (4)
- End of life (49)
- Organ donations (4)
- Caregiver roles (2)
- Communicating with Patients (32)
- Disease specific (44)
- Errors (10)
- Pain (7)
- Caregiver: self-care (35)
- Compassionate Care (57)
- DNR (8)
- Ethics (36)
- Patient Narratives (10)
Use the **Questions** pane on your screen to ask questions or share comments.
Before we go...
Show us your Schwartz Rounds.

Email: rounds@theschwartzcenter.org
Or call: 617-294-9156
Thank you

www.theschwartzcenter.org