Compassion in the Face of Chaos & Tragedy: 
How UVA Used Schwartz Rounds to Respond to the Events of August 12, 2017

Office Hours Webinar
November 2, 2017

Moderator

Stephanie Adler Yuan, MS
Director, Education & Training
The Schwartz Center for Compassionate Healthcare
**Audience Reminders**

- You may submit a question by typing it into the Question and Answer pane at the right of your screen at any time.
- We value your feedback! Please complete our electronic survey following the webinar.

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**Host**

*Beth Lown, MD*

Medical Director

The Schwartz Center for Compassionate Healthcare
Featuring:

**Julie Haizlip, MD, MAPP**, is Clinical Professor of Nursing and Pediatrics and is the current Director of the UVA Center for Appreciative Practice. She helped bring Schwartz Rounds to UVA and served as the Physician Lead for 5 years.

**Tim Short, MD**, is Associate Professor in Palliative Medicine at UVA and serves as the clinical lead for Schwartz Rounds.

**Anne Williams, MA**, is the Manager of Organizational Learning and Development for UVA's School of Medicine. She helped bring Schwartz Rounds to UVA and has served as the Facilitator since the program's inception.

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University of Virginia
The Rotunda

Photo from news.virginia.edu

UVA students spontaneously surround statue of Thomas Jefferson protecting it from white supremacists

Photo from tmz.com
Chaos begins

Photo from foxnews.com

People came prepared to hate, to injure

Photo from indystar.com
As the crowd was dispersing a car plows into the crowd

And escapes temporarily from the stunned and injured
Some injuries are quite visible

[Photo from Mercurynews.com]

Other injuries are even deeper

[Photo from people.com]
UVA Hospital Lobby

Charlottesville’s heart: broken and revealed

Photo from UVAhealth.com

Photo from willowtreeapps.com
UVA Medical Center Lobby becomes triage center awaiting potential mass casualties

Photo from UVA Today

UVA trauma teams preparing for the worst while hoping for the best

Photo from UVA Today
Awaiting the arrival of ambulances

Having the luxury of preparation
Painting this bridge is a tradition at UVA; this is the message the following morning:

Photo from UVA Today, 8/13/17

UVA students reclaim the violated space on their grounds

Photo from UVA Today
In unity, song, word, silence, and peace

Flames that previously cast shadows by the white supremacists, now cast light on the same space

Photo from UVA Today
Questions & Answers

Julie Haizlip, MD, MAPP
Director, UVA Center for Appreciative Practice

Tim Short, MD
Associate Professor in Palliative Medicine at UVA

Anne Williams, MA
Manager of Organizational Learning and Development
UVA’s School of Medicine

Type your questions in the Questions pane on your screen at any time.

For further information please feel free to contact Stephanie Adler Yuan sadleryuan@mgh.harvard.edu

theschwartzcenter.org
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